

COVID-19 MEDICAL RESOURCES:

CARRIER	BENEFITS
Aetna	<ul style="list-style-type: none"> • Screening/diagnostic testing provided at no cost • \$0 copay telemedicine through June 4, 2020 • Members diagnosed with COVID-19 will receive a care package with over-the-counter medications and cleaning supplies • Early refill limits are waived on maintenance medications for all members with pharmacy benefits administered through CVS Caremark • CVS Pharmacy will waive charges for home delivery of prescriptions • CVS Health will help Aetna members that may be experiencing anxiety related to COVID-19 by: <ul style="list-style-type: none"> ○ opening Crisis Response Lines ○ providing plan sponsors with a Resources for Living toolkit ○ expanding 24/7 access to the Aetna Nurse Medical Line
Anthem Blue Cross	<ul style="list-style-type: none"> • Screening/diagnostic testing provided at no cost • Relaxed early prescription refill limits for members who wish to refill most maintenance medications, where permissible. • \$0 copay telemedicine through June 14, 2020, including mental health, for fully insured plans, individual plans, medicare and medicaid, where permissible - includes LiveHealth Online and other telehealth providers delivering virtual care • Coronavirus assessment available through the Sydney Care Mobile App
Blue Shield of California	<ul style="list-style-type: none"> • Screening/diagnostic testing provided at no cost • \$0 copay telemedicine with Teladoc through May 31, 2020 • Early refill limits are waived on maintenance medications
Health Net	<ul style="list-style-type: none"> • Screening/diagnostic testing provided at no cost • Prior authorization for lab work will be waived for screening and testing • Cost-sharing is waived for doctor office, urgent care and outpatient hospital (including emergency dept) visits for medically necessary COVID-19 related services • Waived prescription refill limits for medically necessary COVID-19 related services, and relaxed restrictions on home and mail delivery of prescriptions
Kaiser Permanente®	<ul style="list-style-type: none"> • Screening/diagnostic testing provided at no cost.

Oscar Health

- Screening/diagnostic testing provided at no cost
- Continuing to offer \$0 telemedicine through Doctor on Call for most members

Sharp Health Plan

- Screening/diagnostic testing provided at no cost - this includes hospital (including emergency dept), urgent care, provider office visits, and telehealth appointments for the purpose of screening and/or testing for coronavirus

Sutter Health Plus

- Screening/diagnostic testing provided at no cost

UnitedHealthcare

- Screening/diagnostic testing provided at no cost
- Free Emotional-Support Help Line available for members suffering from fear or stress due to COVID-19, open 24/7
- Special Enrollment Opportunity for fully insured Small Business and Key Accounts clients to enroll employees who did not elect coverage for themselves (spouse, children) or waived coverage initially. Enrollment opportunity will extend from March 23, 2020 to April 3, 2020.

Western Health Advantage

- Screening/diagnostic testing provided at no cost

Employees are encouraged to contact membership services for guidance and support, phone number to contact are located on the members ID card.